

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210

Phone: 803-896-5100  
Fax: 803-896-5199  
www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

Date: \* May 20, 2011

### Letter of Protest

in Docket \* 2011 - 47 - WS

Print

Email

#### Protestant Information:

Name \*

Lauren Way

Mailing Address \*

304 Loskin Lane

City, State Zip \*

LEXINGTON, SC 29013

Phone \* 803 348 6283

E-mail

theways0901@gmail.com

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

I object to the increases in the commodity and basic facilities charges. The "pass through" mechanism should be modified with the new rate structure so that customers are only billed for water that passes through their meter and at cost to CWS. Additionally, CWS is inconsistent with their billing. Sometimes we're billed for two months at once and due dates fluctuate month to month. And we don't have fire hydrants!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*  
(This section should be completed.)

NO - due to work constraints.

RECEIVED

MAY 23 2011